

Addotta Terms and Conditions

Effective date: 31 August 2026

Last updated: 31 August 2026

1. About Addotta

These Terms and Conditions govern your use of the Addotta mobile application, website, APIs, and related services (the Service).

The Service is operated by Mr Matthew Mizzi, operating as Addotta, of Ta' Vargat Residence, BLK A, PH 1, Triq Rokku Buhagiar, Zurrieq, ZRQ1643, Malta. References to Addotta, we, us, and our mean Mr Matthew Mizzi operating Addotta. Contact: contact@addotta.mt.

By creating an account or using the Service, you agree to these Terms and our Privacy Policy.

2. The Service

Addotta is a platform that allows users to discover animals available for adoption, receive pet recommendations, submit adoption applications to shelters, browse shelters, articles, events and pet-care content, manage shelter and animal profiles, and access shelter-provided donation information.

Addotta does not own, sell, inspect, foster, medically assess, or guarantee the animals displayed on the Service unless explicitly stated otherwise.

3. Eligibility

You must be at least 18 years old to create an Addotta account or submit an adoption application. You confirm that your information is accurate and complete, that you can agree to these Terms, and that you will use the Service lawfully and not to harm, exploit, sell, or unlawfully trade animals.

4. Accounts

You may create an account using email and password, Google Sign-In, Facebook Login, or another supported method. You are responsible for maintaining accurate account information, keeping credentials confidential, protecting your device, reporting suspected unauthorised access, and activity through your account. We may require email verification and restrict or close accounts where we reasonably suspect fraud, misuse, inaccurate information, or a breach of these Terms.

5. Adoption applications

Submitting an adoption application does not reserve an animal or guarantee adoption. When you apply, you authorise Addotta to share your application and contact details with the relevant shelter. The shelter may contact you, seek further information, conduct checks, and decide whether to proceed.

You confirm that your application information is truthful and complete. Each shelter is responsible for its own adoption process and decisions. Addotta is

not responsible for acceptance or rejection decisions, home checks, references, fees, adoption agreements, transfer of ownership, animal health or behaviour, or disputes between adopters and shelters.

6. Recommendations

Addotta may recommend animals using questionnaire answers, preferences, interactions, and animal-profile information. Recommendations are discovery tools only. They are not veterinary, behavioural, legal, or professional advice and do not guarantee suitability, availability, approval, or successful adoption.

7. Shelter accounts and approval

Shelter accounts are manually reviewed and approved before they may operate on Addotta. Approval may involve checking a shelter's identity, authority, registration, animal-welfare activities, or other relevant information.

Approval does not guarantee or endorse every shelter representative, animal profile, donation method, statement, or adoption decision. Addotta may suspend or remove a shelter account where information is inaccurate, unlawful, misleading, unsafe, or inconsistent with these Terms.

Shelters are responsible for accurate shelter, contact, and animal information; appropriate disclosure of known health, behavioural, and care information; lawful and confidential handling of applications; rights to uploaded content; compliance with applicable animal-welfare, fundraising, privacy, and consumer laws; and removing animals that are no longer available.

8. Donations and external payments

Shelters may publish donation links, payment instructions, bank details, IBANs, PayPal links, mobile-payment details, or cheque instructions. Unless Addotta expressly states otherwise, donations occur outside Addotta. Addotta does not receive, hold, process, refund, or reconcile donations and is not a bank, payment institution, or fundraising intermediary. The relevant shelter is responsible for its donation information. Verify the recipient before donating; third-party payment-provider terms and privacy policies apply.

9. Content and uploads

You may upload content, including photographs, animal profiles, shelter descriptions, and application information (User Content). You retain ownership of User Content and grant Addotta a non-exclusive, worldwide, royalty-free licence to host, store, process, display, reproduce, and transmit it as needed to operate the Service.

You confirm that you have the right to provide the content and that it is accurate to the best of your knowledge, does not infringe rights, is not unlawful, abusive, misleading, or harmful, and does not contain malware. Pet, shelter, event, article, donation, and related listing content may be public. Do not upload private, confidential, or sensitive information in images, filenames, public profile fields, or public descriptions.

10. Acceptable use

You must not impersonate another person or organisation; submit false adoption, shelter, animal, or donation information; use the Service for fraud, harassment, abuse, or unlawful activity; facilitate unlawful animal sales, exploitation, or harm; scrape or collect data without permission; contact applicants for unrelated marketing; bypass security controls; upload malware; or use Addotta data unlawfully or discriminatorily.

We may investigate suspected breaches and cooperate with shelters, regulators, animal-welfare organisations, payment providers, and law-enforcement authorities where appropriate.

11. Third-party services

Addotta may connect to or link to Google, Facebook, OpenStreetMap, Google Maps, social networks, payment providers, shelter websites, app stores, and external webpages. We do not control these services and are not responsible for their content, availability, security, or privacy practices. Their own terms and privacy policies apply.

12. Availability

We aim to provide a reliable Service but cannot guarantee that it will always be available, uninterrupted, secure, or error-free. We may update, suspend, modify, or discontinue parts of the Service where reasonably necessary for maintenance, security, legal compliance, or operational reasons.

13. Account closure

You may request account closure by emailing contact@addotta.mt. We may need to verify your identity first. Closure irreversibly anonymises your account and associated information so Addotta can no longer identify who the account belonged to. Addotta does not necessarily delete all historical records; anonymous records may be retained indefinitely.

A shelter that received your application may retain its own copy as an independent data controller. Requests about a shelter's copy should be made to that shelter.

14. Disclaimers

The Service is provided on an as available basis. To the extent permitted by law, Addotta does not guarantee that every user or shelter is genuine; that animal information is complete, accurate, or current; an animal's health, temperament, ownership, or availability; a successful adoption; the suitability of a recommendation; or the legitimacy of external donation recipients.

Nothing in these Terms excludes rights or remedies that cannot legally be excluded.

15. Liability

To the fullest extent permitted by law, Addotta is not liable for indirect,

incidental, consequential, or purely economic losses arising from adoption decisions or outcomes, user and shelter interactions, external donations or payments, third-party services, inaccurate user-supplied content, or unauthorised account use caused by failure to protect credentials.

Nothing in these Terms excludes or limits liability for fraud, fraudulent misrepresentation, death or personal injury caused by negligence, or any liability that cannot lawfully be excluded.

16. Changes to these Terms

We may update these Terms when the Service, our operations, or applicable law changes. We will publish updated Terms and revise the Last updated date. Continued use after an update takes effect means you accept the revised Terms, unless applicable law requires otherwise.

17. Governing law

These Terms are governed by the laws of Malta. The courts of Malta have jurisdiction, subject to mandatory consumer-protection rights that apply in

18. Contact

Mr Matthew Mizzi, operating as Addotta Ta' Vargat Residence, BLK A, PH 1 Triq Rokku Buhagiar Zurrieq, ZRQ1643, Malta Email: contact@addotta.mt